Components

The components of the Litigant-dashboard as follow

3.1. Statistical information of cases by case status

Litigants will have the provision to view statistical information of cases. There will have two types of view, one as a summarized view and another one as a detailed view.

- **Summarized View:** The summarized statistical representation of cases. This will show litigants the number of applications, pending, and disposal of cases. Also, it will show the litigants a ratio about the success rate.

- **Detailed view:** The user will have provision to see the detailed view of cases. Users can view all the cases or even filter cases by status.

3.2. Upcoming hearings

Litigants will have a provision to see what cases' hearings are upcoming. Also, get informed of today's hearing from KIOSK

3.3. Petition filing

Litigants will have the provision to file a complaint/petition from the dashboard. With some basic knowledge and information, users can file a petition for the further process.

- **Draft**: There will have the provision to write up and draft any complaint against an issue

- **Forward:** The saved draft complaint is then sent to the respective organization (POLICE or COURT) or person (Lawyer)

- **Auto-generated unique file number:** Every successful submission of the complaint will have an auto generated unique file number.

[further discussion needed]

3.4. services

The suggested legal service for the litigants may vary by the litigants' age, gender, location, religion.

The system will suggest the utmost related service by analyzing users' interests and also by user preferences.

- **Legal aid services:**

- **General services:**

- **Recent services:**

- **Top-most services:**

[further discussion needed]

3.5. Certificate manager

The dashboard will have the provision to show certificate(s) related to each individual case. Users can also download, print and share the issued certificate.

- **Issued certificate:** The issued certificate(s) are auto-generated from the system issued by the courts. Judiciary officers will have the provision to issue certificates for the respective case to the respective plaintiff/defendant.

- **Types of certificates:.........**

[further discussion needed]

3.6. Document & note manager

Litigants will have the provision to view, add, modify and delete documents from the user's dashboard.

- **Summons:** The user will have the provision to view summons issued by the court(s). *This type of document can never be deletable by the user.*

- **Written statements:** If the user is accused and the court wants for WS the dashboard will have a provision to submit his/her WS using this system. Users can upload WS as images or write up WS inside the system.

- **Written order:** Users will have the provision to view WO by the court (e.g Arrest warrant). The WO will be visible only when the judiciary officer allows to view this.

3.7. Notification manager

Notification interface will allow citizens to receive notifications (Email, SMS) regarding their cause-list schedule. Besides the default settings, CMS users will have the option to set a notification on/off, frequency change, and priority configuration and configure the way notification is received (email, system, and SMS). The platform will have several types of notification systems with configurable user groups like proactive notification, configurable push notification, and auto-notification for case status, users query, and so on.

- Service admins/CMS users will be able to customize notifications orbd@4321@!!within steps of the notification manager.
- All kinds of SMS and email notifications are configured with the predefined decision when the service was created.

[PFD here]

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